

PROTECT THE FINISH AFTER THE PROJECT

Forge Point Home Care Program

A simple monthly membership that keeps your home records, program benefits, future-maintenance points, and Forge Point support organized in one place.

HOW THE MEMBERSHIP WORKS

MONTHLY MEMBERSHIP

\$59 / MONTH

ADDED MEMBER BONUS

+20 POINTS / PAID MONTH

Points post after each successful monthly payment and may be used only for approved eligible work.

MEMBER BENEFITS AT A GLANCE

- **Priority scheduling** Priority within normal Forge Point availability.
- **10% member discount** Applied to qualifying additional maintenance after available points.
- **Home and paint records** Keep property details, paint information, projects, and service records organized.
- **Secure member access** Track your point balance, service requests, billing access, and program updates.

POINTS AFTER CANCELLATION

Remaining points stay available for 90 days.

Cancellation stops future billing and bonus-point accrual. Unused points expire after 90 days.

FULL PROGRAM DETAILS CONTINUE ON THE FOLLOWING PAGES

HOW YOUR \$59 MONTHLY MEMBERSHIP WORKS

Your full \$59 monthly payment is for the Forge Point Home Care Program - its coverage, amenities, administration, and active-member benefits. Then, as an added membership bonus, Forge Point credits your account with 20 points after each successful monthly payment.

MONTHLY MEMBERSHIP

\$59 / MONTH

Covers the Home Care Program coverage, amenities, member access, priority benefits, and program administration.

ADDED MEMBER BONUS

+20 POINTS / MONTH

Forge Point adds 20 points - a \$20 future-work value - to your account after each successful paid month.

IMPORTANT:

The 20 points are a member bonus added by Forge Point. They are not \$20 taken out of your \$59 monthly fee, and they are not a cash refund or separate savings account.

1 POINT = \$1

Program value toward approved eligible work.

1,000 POINT CAP

Maximum banked future program value: \$1,000.

WHAT YOUR \$59 HOME CARE MEMBERSHIP INCLUDES

- Ongoing access to the Home Care Program and qualifying maintenance services.
- Priority scheduling within normal Forge Point availability.
- 10% off qualifying additional maintenance after available points are applied.
- Member account access, point-bank tracking, administration, and ongoing program management.

HOW THE BONUS POINT BANK WORKS

- 20 bonus points post after each successful \$59 monthly membership payment.
- Each point equals \$1 of Home Care Program value toward approved eligible work.
- The point bank can grow to a maximum of 1,000 points (\$1,000 in program value).
- At the 1,000-point cap, additional bonus points pause until your balance drops below the cap; your other active-member benefits continue.

EXAMPLE

After 6 paid months: 120 bonus points = \$120 in future program value.

If qualifying maintenance is \$500, you could apply 120 points first. The remaining qualifying subtotal is \$380; the 10% member discount would reduce that by another \$38.

WARRANTY VS. HOME CARE PROGRAM

3-YEAR WORKMANSHIP WARRANTY - NO POINT DEDUCTION

- Peeling, blistering, or adhesion failure determined to result from Forge Point preparation or application workmanship.
- Missed coverage, obvious application defects, or corrective work that falls within the original written scope.
- Covered warranty corrections do not use your point bank and are not charged against the Home Care Program.

HOME CARE PROGRAM MAINTENANCE - POINTS MAY BE USED

- Interior paint touch-ups on previously painted Forge Point surfaces.
- Minor wall dings, nail holes, small patching, and spot priming needed for a touch-up.
- Minor caulk touch-ups at painted trim or joints when the condition is normal maintenance rather than a workmanship defect.
- Baseboard, trim, door, and other small painted-surface touch-ups caused by ordinary household wear.
- Small exterior paint touch-ups where the surface is safely accessible and the underlying condition is sound.
- Other small maintenance painting or repair items specifically approved by Forge Point before work begins.

10% OFF QUALIFYING ADDITIONAL MAINTENANCE

After available points are applied, active members receive 10% off the remaining qualifying maintenance subtotal. The discount applies to approved maintenance work, not automatically to full repaints, new-color projects, major repairs, or unrelated services.

NOT INCLUDED IN WARRANTY

THESE ARE NOT COVERED BY THE 3-YEAR WORKMANSHIP WARRANTY

- Normal wear, scuffs, dents, nail holes, scratches, or impact damage.
- Damage caused by people, pets, furniture, movers, other contractors, or accidents.
- Water intrusion, leaks, condensation, moisture, mold, mildew, rot, rust, efflorescence, or structural/substrate movement.
- Failure of a coating or product outside Forge Point's workmanship control.
- Damage from weather events or conditions outside normal coating performance.
- Areas changed, repaired, coated, or altered by others after Forge Point's work.

NOT INCLUDED AS POINT-BANK MAINTENANCE

- Full-room, full-level, full-exterior, or whole-home repainting unless separately quoted.
- Major drywall, plaster, carpentry, siding, wood-rot, structural, or water-damage repair.
- Lead, asbestos, mold, or other regulated/environmental remediation; active leaks or moisture-source correction.
- Lift, scaffold, specialty-access, unusually high-access work, work outside Forge Point's service scope/area, or work performed by another company.

PROGRAM TERMS AT A GLANCE

Membership: \$59 per month, automatically billed until canceled. The full monthly fee is for Home Care Program coverage, amenities, administration, and active-member benefits.

Bonus points: After each successful monthly payment, Forge Point adds 20 bonus points (\$20 program value) to the member account. These points are a membership benefit and are not \$20 taken from, refunded from, or separately held from the \$59 monthly fee.

Point value: 1 point = \$1 of program value toward approved eligible Home Care Program work.

Point cap: Maximum balance is 1,000 points. Additional bonus points do not post while the account is at the cap.

Redemption: Points are not cash, cannot be cashed out, and are applied only to approved Forge Point work.

10% member discount: After available points are applied, 10% is deducted from the remaining qualifying maintenance subtotal. It does not stack with another promotion unless Forge Point approves it in writing.

Scheduling: Priority access means members are prioritized within normal availability; it is not a guarantee of same-day or immediate service.

Warranty: Covered workmanship warranty corrections are separate from the point bank and do not reduce the customer's points.

Cancellation: Cancellation stops future monthly billing and future bonus-point accrual. Existing points remain available for 90 days after cancellation, then expire.

Eligibility: Forge Point may decline work that is unsafe, outside scope, outside the service area, regulated, or dependent on unresolved underlying damage.

This pamphlet is a customer-facing summary. Written enrollment terms and the approved project scope control if there is a conflict.